



Case Study: Thorsteinssons LLP

WINDOWS VIRTUAL DESKTOP

OVERVIEW

Thorsteinssons LLP is Canada's largest law firm practicing exclusively in taxation law. They were looking to develop a remote solution for their organization that was secure, scalable, and cost efficient.

After partnering with Softlanding for a successful Azure Site Recovery implementation, Thorsteinssons was looking to set up a remote desktop employment for their organization. Softlanding recommended that they implement Windows Virtual Desktop (WVD) built in Azure as it provides secure, flexible, and scalable environment.

> Windows Virtual Desktop was implemented to provide a secure and custom full desktop virtualization environment using Thorsteinssons' Azure subscription.

> Softlanding provided training and post-implementation support through the service desk to lighten the load on Thorsteinssons' IT team.

CHALLENGE

Thorsteinssons was looking to develop a remote solution for staff who had no remote access to their desktop. They had a rudimentary VPN solution that wasn't scaled to the entire office or available to everyone, and was technically complex for the general user.

With a global pandemic imminent, Softlanding was approached to spearhead the project because of their status as a strategic Microsoft partner and their history of successful implementations.

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I chose Softlanding as a trusted advisor and solution provider for our Azure and adoption initiatives. Softlanding has a reputation in western Canada as best in class for Microsoft technologies. Designing cloud based resources for our workforce was critical to the stability and longevity of our firm. At a time when our entire workforce needed the perfect work from home solution, Softlanding provided the expertise and deployment services in record time. Our Azure based virtual desktop deployment was designed and customized perfectly to our needs. From sales to deployment, the engagement was smooth and efficient. Softlanding's reputation is well deserved and I recommend them to any organization seeking IT expertise of any kind.

**THOMAS SEILER, DIRECTOR OF IT,
THORSTEINSSONS LLP**

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SOLUTION

Softlanding recommended Microsoft's Windows Virtual Desktop (WVD) as a solution for Thorsteinssons' needs as it is not only scalable, but it is built on the familiarity and compatibility of Windows 10.

Windows Virtual Desktop is a desktop and app virtualization service that runs on the cloud. WVD in Azure provides a proficient, productive and secure desktop virtualization solution.

A customized WVD solution in Azure was implemented for Thorsteinssons that tailored to their specific application set and infrastructure. Softlanding consultants deployed and scaled the virtualization requirements, and provided post-implement support to ensure appropriate knowledge transfer and training.

The solution was perfectly timed with the influx of remote working, and provided Thorsteinssons with the confidence that they are protected while doing so.

About Softlanding

Established in 2000, Softlanding is a leading provider of cloud, professional and managed IT services that helps organizations boost innovation and drive business value.

We are a multi-award-winning Microsoft Gold Partner with 10 Microsoft Gold Competencies. We use our experience and expertise to ensure our clients have the best technology solutions to solve their business challenges and thrive in an ever-changing world. We optimize the return on investment of their technology while creating a solid foundation for growth strategies, flexibility and scalability.

RESULTS

Thorsteinssons saw the following results with their Windows Virtual Desktop implementation:



100% REMOTE WORKFORCE CAPABILITY

With desktops being hosted virtually, Thorsteinssons' staff can access their desktop from anywhere and from any device which powers remote work and the modern workplace for improved efficiency.



SIMPLIFIED IT INFRASTRUCTURE

Moving to WVD, Thorsteinssons was able to reduce the complexity of their IT infrastructure by managing cloud operations from a single set of tools to reduce maintenance and improve reliability.



BUILT-IN SECURITY

With the same advanced security features that Microsoft Azure provides, the WVD solution provides Thorsteinssons with multi-layered security across physical data centers, infrastructure, and operations.



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